

Exit Interview for Federal Stafford and Graduate PLUS loans

The following information about Federal Stafford and Graduate PLUS loans is reviewed and expanded upon with each student, preferable in person at the financial aid office, at the time of departure from the University.

Federal student loans must be repaid based on the agreement entered into on the MPN (one loan note for multiple loans), even if the borrower is not satisfied, does not graduate, or must postpone repayment due to no employment.

- 1. Exit Interview Questionnaire.** The rights and responsibilities as a borrower are reviewed on this form, preferably in person, with the financial aid office present.
- 2. Address Changes.** The phone numbers for lender contact are given to the borrower, with emphasis that the borrower must contact the servicer of the loan within ten days of any address change, or about repayment considerations, including **borrower benefits** which vary by lender.
- 3. Printout of the Federal Stafford and Graduate PLUS Loan History.** Each borrower is provided with a copy of the loan history as it appears in our database. Borrowers may also access the federal loan history, status, and servicers using the FAFSA pin at www.nslds.ed.gov (not including private or University loans).
- 4. Estimated Repayment:** The grace period, repayment start date, estimated amount, and interest rate, have been estimated based on a standard ten year repayment term on the loan history form. You can see the effect of other **repayment plans** and the effect of **changing repayment plans** by using the calculator at www.dl.ed.gov
- 5. Economic Hardship Deferment Forms:** www.studentloan.org “for borrowers; repayment assistance” This may be used during periods of low income, as a **debt management strategy**, before the income level is sufficient to start repayment.
- 6. Default** adds additional charges and makes the entire loan due without any payment plan, as well as creates adverse credit problems difficult to overcome. If there are difficulties in repayment, and no deferments available, consult your lender about the conditions and terms under **forbearance**.
- 7. Consolidation:** Federal loans can be combined under one new loan, with options such as payments contingent on your income and with the unpaid balance written off after 10 (for public service jobs) or 25 years (for other jobs): Information and application at www.dl.ed.gov
- 8. Forgiveness and Cancellation Benefits:** See your loan promissory note and these brochures, as applicable, <http://orderform.iowacollegeaid.gov/products/pdf/IC-Teacher.pdf> , and <http://orderform.iowacollegeaid.gov/products/pdf/IC-Nursing.pdf>
- 9. Tax Benefits:** Various tax benefits are available, such as interest deductions, and other benefits, see <http://orderform.iowacollegeaid.gov/products/pdf/IC-Tax.pdf>
- 10. Federal Loan Ombudsman.** The US department of Education has a loan ombudsman who you may use if you feel you need assistance in resolving a dispute about your federal student loans. Call: 877-557-2575.